

QUALITY POLICY

UNO Management Services Pty Ltd is committed to leading the industry in quality by providing services which consistently exceed the needs and expectations of our Clients through continuous improvement. This will be achieved by:

- Developing, implementing and annually reviewing our Quality Management System, as part of UNOIMS, with our stakeholders.
- Measuring our quality, setting targets for ongoing continuous improvement and annually reviewing how we meet these targets with our stakeholders.
- Developing and implementing a Project Management System as part of UNOIMS.
- Complying with or preferably exceeding the requirements of current relevant quality legislation, quality standards and codes of practice.
- Implementing a training and development program for Team Members to raise awareness of quality issues and enlist their support in improving our performance.
- Communicating quality incidents amongst our Team Members, Clients and Suppliers.
- Communicating continuous quality improvement initiatives amongst our Team Members, Clients and Suppliers.
- Delivering defect-free deliverables on-time at the most competitive cost possible.


Managing Director
15 February 2010


Managing Director